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23-ORD-318

December 5, 2023

In re: Glenn D. Odom/Cabinet for Health and Family Services

Summary: The Office cannot find that the Cabinet for Health and Family Services ("the Cabinet") violated the Open Records Act ("the Act") when it did not respond to a request because the Office cannot resolve the factual dispute between the parties as to whether the Cabinet received the request.

Open Records Decision

Inmate Glenn D. Odom ("Appellant") claims that, on October 10, 2023, he submitted a request to the Cabinet for records related to his "competency evaluation" performed on a specific date. On October 30, 2023, having received no response from the Cabinet, the Appellant initiated this appeal.

Upon receiving a request for records under the Act, a public agency "shall determine within five (5) [business] days . . . after the receipt of any such request whether to comply with the request and shall notify in writing the person making the request, within the five (5) day period, of its decision." KRS 61.880(1) (emphasis added). Here, the Appellant claims he submitted a request to the Cabinet on October 10, 2023, but the Cabinet did not respond to his request. On appeal, the Cabinet states it did not respond to the Appellant's request because it did not receive it. The

The Cabinet claims it received a similar, but different, request from the Appellant on October 25, 2023. That request was dated October 11, 2023. The Cabinet provided the Office a copy of the October 11 request and its response. Here, the Appellant has alleged the Cabinet failed to respond to a request he submitted on October 10, 2023. He has not challenged the Cabinet's response to the request he submitted on October 11, 2023. Accordingly, review of the Cabinet's response to the Appellant's October 11 request is not properly before the Office. See KRS 61.880(2)(a) (requiring a person who

Office has previously found that it is unable to resolve factual disputes, such as whether an agency received a request for records. *See, e.g.*, 23-ORD-303; 23-ORD-005; 22-ORD-216; 22-ORD-148; 22-ORD-125; 22-ORD-100; 22-ORD-051; 21-ORD-163. Similarly, here, the Office is unable to resolve the factual dispute between the parties or find that the Cabinet violated the Act when it did not respond to a request it claims not to have received.

A party aggrieved by this decision may appeal it by initiating an action in the appropriate circuit court under KRS 61.880(5) and KRS 61.882 within 30 days from the date of this decision. Under KRS 61.880(3), the Attorney General shall be notified of any action in circuit court, but shall not be named as a party in that action or in any subsequent proceedings. The Attorney General will accept notice of the complaint emailed to OAGAppeals@ky.gov.

Daniel Cameron Attorney General

s/ Matthew Ray Matthew Ray Assistant Attorney General

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Distributed to:

Glenn D. Odom #219489 Elyssa S. Morris Peyton Sands

disputes an agency's denial of a request to provide both a copy of the request and the agency's response).