



COMMONWEALTH OF KENTUCKY  
OFFICE OF THE ATTORNEY GENERAL

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26-ORD-181

April 27, 2026

In re: Joye Keeley/City of Lawrenceburg

**Summary:** The Office is unable to find that the City of Lawrenceburg (“the City”) violated the Open Records Act (“the Act”) because the Office cannot resolve the factual dispute between the parties.

***Open Records Decision***

On March 10, 2026, Joye Keeley (“Appellant”) submitted a request to the City for records related to the arrests of two people “for the charges of Criminal Abuse 1st degree and Torture of a Dog or Cat.” On March 23, 2026, having not received any response from the City, the Appellant initiated this appeal.

Upon receiving a request for records under the Act, a public agency “shall determine within five (5) [business] days . . . after the receipt of any such request whether to comply with the request and shall notify in writing the person making the request, within the five (5) day period, of its decision.” KRS 61.880(1). Here, the City did not respond to the Appellant’s request within five business days. However, on appeal, the City explains it did not respond to the Appellant’s request because it was submitted to the wrong email address.<sup>1</sup>

Thus, a factual dispute exists between the parties as to whether the City received the Appellant’s request for records. The Office has previously found that it is unable to resolve factual disputes between a requester and a public agency, such as whether an agency received a request. *See, e.g.*, 24-ORD-184 (declining to resolve factual dispute as to whether an agency received a request). Accordingly, the Office

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<sup>1</sup> Specifically, the City asserts the Appellant submitted her request to a “lawrenceburgky.gov” email address instead of a “lawrenceburgky.org” email address. The City advised the Appellant to resubmit her request to the correct address.

cannot find the City violated the Act because the Office cannot resolve the factual dispute between the parties as to whether the City received the Appellant's March 10, 2026, request.

A party aggrieved by this decision may appeal it by initiating an action in the appropriate circuit court under KRS 61.880(5) and KRS 61.882 within 30 days from the date of this decision. Under KRS 61.880(3), the Attorney General shall be notified of any action in circuit court, but shall not be named as a party in that action or in any subsequent proceedings. The Attorney General will accept notice of the complaint emailed to [OAGAppeals@ky.gov](mailto:OAGAppeals@ky.gov).

**Russell Coleman**  
**Attorney General**

/s/ Matthew Ray  
Matthew Ray  
Assistant Attorney General

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Distributed to:

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